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FCA US LLC Releases Software Update to Improve Vehicle Electronic Security and Communications System Enhancements

July 16, 2015, Auburn Hills, Mich. - The security and confidence of our customers is important. As part of its ongoing software security and quality efforts, FCA has an Embedded System Quality Engineering team dedicated to identifying and implementing software best practices across FCA globally. The team's responsibilities include development and implementation of cybersecurity standards for all vehicle content, including on-board and remote services. A number of best practices, procedures, standards, and policies govern FCA's cybersecurity program. Generally, there are many tools and techniques that are utilized throughout the vehicle lifecycle.

Today, this group at FCA released a Technical Service Bulletin (TSB) for a software update that offers customers improved vehicle electronic security and communications system enhancements.

Similar to a smartphone or tablet, vehicle software can require updates for improved security protection to reduce the potential risk of unauthorized and unlawful access to vehicle systems. Today's software security update, provided at no cost to customers, also includes Uconnect improvements introduced in the 2015 model year designed to enhance customer convenience and enjoyment of their vehicle. Customers can either download and install this particular update themselves or, if preferred, their dealer can complete this one-time update at no cost to customers.

Customers with questions may call Vehicle Care at 1-877-855-8400.

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