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Statement: Power Lock Actuator Control Assembly

May 17, 2019, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 410,351 U.S.-market pickup trucks to upgrade their tailgate locking mechanisms.

An investigation by FCA US discovered the power locking mechanisms in the tailgates of these pickups share a small internal component that may break over time. If this were to happen, a vehicle's tailgate may unlatch.

FCA US is unaware of any related injuries or accidents. The campaign is limited to 2015-2017 model-year Ram 1500, 2500 and 3500 pickups equipped with eight-foot cargo beds, and 2018 versions of the same trucks produced through March 31, 2018.

The redesigned-for-2019 Ram 1500 is not affected. Its tailgate mechanism features a new design that delivers enhanced functionality, such as lift-assist.

Trucks equipped with manual tailgate locks also are excluded.

Notifications advising customers to schedule service are expected to be mailed this month. In the interim, FCA US reminds that all loose cargo should be secured while driving, as stated in the operating manuals of the affected vehicles.

Further, FCA US pickups offer alternate features to accommodate load security, such as tie-down rings, cleats, high-friction bed-liners, bulkhead dividers, and bed-extendors.

FCA US urges all customers to heed recall notices. Those who have questions may call the FCA US Customer Care Center at 1-800-853-1403.

Additional vehicles will be subject to recall in Canada (est. 63,753), Mexico (est. 4,020) and certain markets outside the NAFTA region (est. 6,985).

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